ALTERNATE SOLUTIONS HEALTH NETWORK

SMS Terms & Conditions

Messaging program terms for A2P 10DLC registration

Effective date: November 19, 2026

1. Program and messages

Alternate Solutions Health Network (ASHN) operates an optional text messaging program, including messages delivered through Workday. Subject to the messaging services ASHN enables, texts may include employment-related notices, account or administrative alerts, and related service notifications. These terms apply to messages sent by ASHN under this program.

2. Consent and participation

By providing your mobile number and expressly opting in to the applicable ASHN text messaging program, you agree to receive messages of the types described at the point of enrollment. Consent to receive texts is not a condition of receiving healthcare, employment, or other services. ASHN will send only messages appropriate to the program and consent you selected.

3. Message frequency and charges

Message frequency varies based on your program enrollment and applicable notifications. Message and data rates may apply. Your mobile carrier's rates and plan terms govern those charges.

4. Opt out and help

STOP: Reply STOP to any ASHN program text to opt out of further messages from that messaging program. After your request, you may receive a final confirmation message.

HELP: Reply HELP for assistance. You may also contact Alternate Solutions Health Network at (937) 299-1111, email Employee.Communications@ashealthnet.com, or write to 1050 Forrer Boulevard, Kettering, OH 45420.

5. Carrier and delivery disclaimer

Carriers are not liable for any delayed or undelivered messages. Delivery may be affected by carrier availability, device settings, or network conditions.

6. Privacy

ASHN does not sell or share mobile phone numbers, SMS opt-in data, consent records, or related contact information with third parties or affiliates for marketing, promotional, or commercial purposes. See the separate ASHN SMS Privacy Policy at : https://ashealthnet.com/wp-content/uploads/2026/11/ASHN_SMS_Privacy_Policy_FINAL_2026-11-19.pdf for details.

Related privacy documents: ASHN SMS Privacy Policy (: https://ashealthnet.com/wp-content/uploads/2026/11/ASHN_SMS_Privacy_Policy_FINAL_2026-11-19.pdf); ASHN Notice of Privacy Practices: https://ashealthnet.com/wp-content/uploads/2026/11/ASHN_Notice_of_Privacy_Practices_Final_2026.pdf

7. Changes and questions

ASHN may update these SMS Terms & Conditions. The updated version will be made available on the ASHN website. For questions concerning this messaging program, contact (937) 299-1111 or Employee.Communications@ashealthnet.com.